The following are answers we provided in response to questions received pertaining to the RFP:

1) Will this initiative consider only the Canadian communities that have been part of the IHI Triple Aim Improvement Community for case studies? **No**

2) There are other Canadian initiatives which have had more of an emphasis on addressing social determinants of health (e.g. poverty, employment and housing) for key groups, which have demonstrated significant health benefits. Would these initiatives also be considered? **Yes, possibly**.

3) Are you open to proposals from service providers which might be an appropriate subject for a case study, or should applicants be at arms length from potential case studies? **Yes, we would be open to service providers applying, keeping in mind however the broad focus of the work i.e. the focus is not on 1 case.**

4) Is there a preference for applicants who are affiliated with a formal research institution (e.g. a university or a health authority research institute)? **No**

5) Could the budget include quality improvement activities? **Unlikely – I don’t see how QI activities would be relevant to the scope of work.**

6) Where will the March 2-3 Roundtable be held? **Toronto**

7) Will the successful proponent be expected to facilitate discussion of findings at the March Roundtable session? **Yes**

8) Is the data collection framework intended to enable evaluation/selection of case studies or evaluate outcomes/impact of programs highlighted in case studies? **The data collection framework is primarily intended to help standardize the information to be captured from the scan and other information gathering. However, it also could be used to help identify “exemplar” cases.**

9) Are there particular (sub)populations of interest (e.g. Aboriginal populations, mental health and addictions patients)? **Yes – all of the above could be subpopulations of interest**

10) Has CFHI done previous work in this area which could be leveraged? We noted the article "Triple Aim in Canada: developing capacity to lead better health, care and cost" published in the International Journal for Quality in Health Care earlier this year and wondered if there is a larger body of work/study in this area. **While CFHI has supported Canadian sites’ participation in Triple Aim collaboratives before (see [http://www.cfhi-fcass.ca/WhatWeDo/triple-aim](http://www.cfhi-fcass.ca/WhatWeDo/triple-aim) for more details), we have never focused on “inner city” or “marginalized” populations.**

11) Will there be a relative weighting of proposal costs (i.e. lowest bid receives full points and remaining proposal scores are based on this lowest bid)? **No.**

12) Is there a project sponsor or steering committee that will be established for this project? **TBD**
13) Will any costs related to stakeholder teleconference interviews (for data collection/validation purposes) be reimbursed or covered by CFHI? Likely

14) As a component of the proposal, do you require letters of support from the managers of the programs/health care initiatives that are the focus of the case studies? No, but please see my comments above about the scope of this work.

15) In describing the content of the proposal, Section 2.4.7 of the RFP indicates discussion of the methodology should speak to (among other things) the "change request process". Can you say more about what is meant by 'change request process'? From our perspective, this is just the process that will be followed if either CFHI or the successful applicant wants to make a change to the overall project methodology/workplan/approach.

16) Considering the inner city focus with a pan-Canadian scope, does CFHI have "exemplar" cases already in mind? We do have some “exemplar” cases already in mind, but we also realize that there may be more “under the surface”, which is one of the reasons we are commissioning this work.

17) Does CFHI have a set of selection criteria of what constitute as "exemplar" cases? We do have some criteria in mind to help with the identification of exemplar cases, but we also are looking for suggestions from those who will be doing the work.

18) Do you have a template that we should use for the Expression of Interest? Or do you just want a basic one page document? There is no template for Expression of Interest so feel free to use whatever format you like – a brief email is fine as well.

19) Is it a conflict of interest if I am a part of one of the models I am describing? I wouldn't necessarily see this as a conflict at face value, but more importantly, is how you would address the deliverables.

20) I wanted to clarify whether you are looking for a proposal that describes the breadth of multifaceted yet related initiatives/approaches that are adapted to and embedded in local contextual realities and in this way contribute to reaching triple aim objectives, or are you wanting a "single intervention" approach?

For clarity as we have received some emails from people wanting to showcase their organization’s work (as a possible case study), what we are actually looking for from the successful applicant is to do the work (e.g. environmental scanning, case finding, etc.) to determine Canadian examples of inner city population health initiatives, and then to develop cases of a few exemplars that have successful and sustained results.

More specifically, at a minimum, the following are expected deliverables from this scope of work:

- Results of an environmental scan on Canadian inner city population health initiatives that are led by or directly involve healthcare delivery organizations (in a spreadsheet or suitable alternative format)
- Data collection framework
- Preliminary description of three to five cases informed by the data collection framework
Presentation to be delivered at March 2-3, 2016 roundtable, highlighting:

- Methodology used for environmental scan;
- Methodology used for case identification; and
- Preliminary results (description of three to five cases)

Possible further data collection and input from March 2-3 roundtable participants with subsequent analysis

21) I am based at a University, not a direct service provider but with extended community research links to the programs that will be under study. Would I be eligible as an applicant for this RFP? We have no restrictions as to who can apply, so you should be ok.

22) Can you tell me if this opportunity is an annual one? Unfortunately, this is not an annual funding opportunity, as the main deliverables are to help move the conversation about inner city population health initiatives forward, but more specifically to inform discussion for our March 2-3 invited roundtable in Toronto.