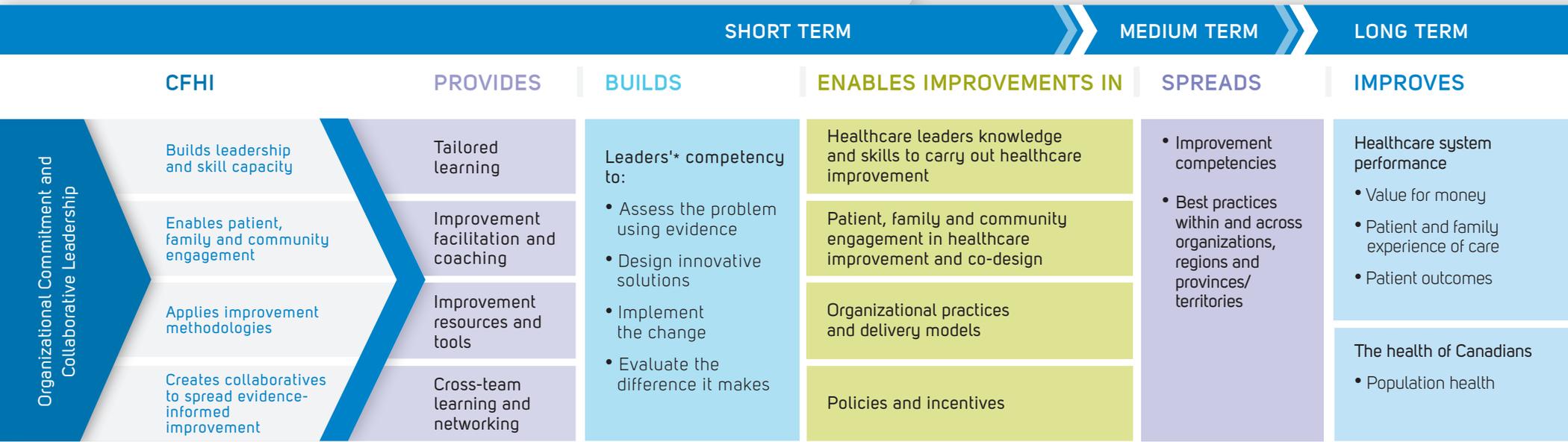


CFHI Improvement Approach



Canadian Foundation for
**Healthcare
Improvement**



IMPROVEMENT PRINCIPLES

Improvement requires engaging stakeholders in a process of change based on six assumptions.

- Healthcare delivery should be patient-centred and population-based
- Strategy should be informed by evidence and experience
- Design and implementation should engage a wide range of stakeholders
- Design and implementation should take a participative approach
- Large scale improvement can be achieved through an incremental process
- Improvement is a collective learning process that builds on carefully evaluated experimentation and critically assessed potential solutions

ACTION LEVERS TO ACCELERATE HEALTHCARE IMPROVEMENT

Improvement in healthcare requires initiative in the following six areas:

- Promoting evidence-informed decision-making
- Engaging patients and citizens
- Building organizational capacity
- Creating supportive policies and incentives
- Engaging healthcare executives, providers and managers in creating an improvement culture
- Focusing on population health needs

* Leaders include healthcare executives, managers and providers.
Last updated November 2015.