

## Observation Evaluation of Nursing Always Practices

Saint Vincent Hospital  Élisabeth Bruyère Hospital  
 Unit: \_\_\_\_\_ Staff Initials: \_\_\_\_\_ Date: \_\_\_\_\_ Time: \_\_\_\_\_

Observe Nursing Always Practices on your unit and please complete the following questions:

<p><b>Implementation of Bedside Shift Report</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Nurses introduce themselves and their role (1)</li> <li><input type="checkbox"/> Nurses have med wow, MAR, etc. and is prepared for report (1)</li> <li><input type="checkbox"/> Nurses include patient /family in the report (if desired) (1)</li> <li><input type="checkbox"/> Nurses use positive communication techniques (eye contact, no jargon, smiles, friendly approach)(1)</li> <li><input type="checkbox"/> Nurses explain process of bedside shift report and plan for the day (includes asking patient for what is important to them) (2)</li> <li><input type="checkbox"/> Uses SBAR in report (1)</li> <li><input type="checkbox"/> Uses HEAL in report (1)</li> <li><input type="checkbox"/> Uses 6 for Safety in report (1)</li> <li><input type="checkbox"/> Asks patient/family if there are any questions(1)</li> <li><input type="checkbox"/> Average time spent giving/receiving reports: _____</li> </ul> <p><b>Total:    /10</b></p>	<p><b>Yes</b></p>	<p><b>No</b></p>
<p>Overall Assessment of the <b>Bedside Shift Report</b> on your unit:</p> <p>What is working?</p>  <p>What is not working?</p>  <p>Recommendations for Improvement?</p>		
<p><b>Implementation of the Care Board</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Patient's Preferred Name is completed (1)</li> <li><input type="checkbox"/> Day and Date is completed (2)</li> <li><input type="checkbox"/> 3 Priorities for Care is completed (what is most important to the patient) (1)</li> <li><input type="checkbox"/> Where the patient is going on discharge and when is completed (2)</li> <li><input type="checkbox"/> Nurse's name and partner's name is completed (2)</li> <li><input type="checkbox"/> Name of clinical manager with phone extension is completed (1)</li> <li><input type="checkbox"/> Name of social worker with phone extension is completed (1)</li> </ul> <p><b>Total:    /10</b></p>	<p><b>Yes</b></p>	<p><b>No</b></p>

Overall Assessment of the **Care Board** on your unit:

What is working?

What is not working?

Recommendations for Improvement?

**Implementation of Hourly Rounding**

- Nurse is physically in room about every hour
- Nurse checks to ensure patients are positioned comfortably
- Nurse checks to ensure patient is not having pain
- Nurse ensures patient can reach their personal belongings
- Nurse asks patient if they need to use the washroom

**Total: /5**

Overall Assessment of **Hourly Rounding** on your unit:

What is working?

What is not working?

Recommendations for Improvement?

**Implementation of the Priority Huddle and Priority List** on your unit.

- Huddles are occurring each shift (1)
- There is a standardized time for the huddles to occur and all nurses are aware (1)
- All nurses attend the priority huddle in their section (1)
- Only significant changes and patients meeting the unit criteria are discussed (1)
- The priority list is completed by the nurses with appropriate patients identified (1)
- Our huddle times are N: \_\_\_\_\_ D: \_\_\_\_\_ E: \_\_\_\_\_
- The average length of time for huddles are: N: \_\_\_\_\_ D: \_\_\_\_\_ E: \_\_\_\_\_

**Total: /5**

Overall Assessment of the **Priority Huddle and Priority List** on your unit:

What is working?

What is not working?

Recommendations for Improvement?

**Overall Comments related to the Effect that Nursing Always Practices have had on Patient and Family Concerns, Teamwork, Communication, Professional Accountability etc.**

**Total Score: /30**