

Types of Visitors

GENERAL VISITORS	SUPPORT WORKER	ESSENTIAL VISITORS	CAREGIVER – Grey County’s DESIGNATED CARE PARTNER
<p>A general visitor is a person who is not an essential visitor and is visiting:</p> <ul style="list-style-type: none"> a) To provide non-essential services, who may or may not be hired by the home or the resident and/or their substitute decision maker; and/or b) For social reasons (e.g. family members or friends) that the resident or their substitute decision-maker assess as different from direct care, including care related to cognitive stimulation, meaningful connection, and relational continuity. 	<p>A support worker is a type of essential visitor who is visiting to perform essential support services for the home or for a resident at the home.</p> <p>Examples of support workers include physicians, nurse practitioners, maintenance workers or a person delivering food, provided they are not staff of the LTC home as defined in the LTCHA.</p>	<p>Under Directive #3, a home’s visitor policy must specify that essential visitors be defined as including a person performing essential support services (e.g., food delivery, inspector, maintenance, or health care services (e.g., phlebotomy)) or a person visiting a very ill or palliative resident.</p> <p>Essential visitors include support workers and caregivers. However, an essential visitor does not need to be a support worker or caregiver, as long as they meet the definition under Directive #3.</p>	<p>A caregiver (Grey County Designated Care Partner) is a type of essential visitor who is</p> <ul style="list-style-type: none"> a) Designated by the resident and/or their substitute decision-maker; and b) Visiting to provide direct care to the resident (e.g. supporting feeding, mobility, personal hygiene, cognitive stimulation, communication, meaningful connection, relational continuity and assistance in decision-making). <p>Examples of caregivers include family members who provide meaningful connection, a privately hired caregiver, paid companions and translators.</p>

LTC Visiting at a Glance



Type of VISIT	Colour It Connect (Virtual Visits)	Window Visits	Outdoor Visits	Indoor Visits	Essential Visitor	Designated Care Partner
How to schedule Your Visit	Through our Programs Team or online booking tool	Through our Programs Team or online booking tool	Through our Programs Team or online booking tool	Through our Programs Team or online booking tool	Through our Leadership team based on acute changes in condition, critical illness, end of life	Assigned by Resident or POA/SDM, times noted on Commitment FORM
Maximum # of Visitors	No Restrictions	No Restrictions	2	2	2 if not self-isolating or symptomatic 1 if self-isolating or symptomatic	2
Screening Required?	X	X	✓	✓	✓	✓
Mask required for duration of visit?	X	X if you are alone, mask must be worn in a group visit	✓	✓	✓ ₁	✓ ₁
Physical Distancing required?	X	✓	✓	✓ 30 second hug is allowed at beginning and end of visit	X ₂	X ₂
Negative COVID test in the last 14 days?	X	X	X	✓	✓ If time allows	✓
Permitted during Outbreak?	✓	✓	X	X	✓ Only 1 visitor allowed	✓ Only 1 DCP allowed
Education Required	X	X	✓ ₃	✓	✓ If time allows	✓

1 Additional PPE as required

2 Not required during the provision of care/comfort, but must be maintained with other residents and care team

3 Cancellations may also occur due to weather