LTC +: Acting on Pandemic Learning Together

July 20, 2020
12:00 – 1:00 p.m. ET
SESSION OBJECTIVES

• Introduce and share experts’ views on care for older adults during the pandemic, including promising practices

• Introduce joint CFHI & CPSI new program *LTC+: Acting on Pandemic Learning Together*

• Become equipped with the information needed to participate in the program
Setting the Context
Insight from Mario Di Carlo, Patient Partner
Insight from Maryanne D’Arpino
CPSI
First Wave – Through a Safety Lens

1. We need to protect Canada’s vulnerable populations
2. We need to prioritize healthcare workforce safety
3. Communication and collaboration is key
Concepts of Patient Safety

- Resident/Family Partnered Care
- Teamwork & Communication
- Managing Risks/Incidents
- Culture - Presence of Safety
Presence of Safety

What can you do to bring healthcare safety into focus?

What would you do to ensure patient safety?

Safety Can Be Hard to See – Learn to see it. Learn to ask for it.
Next Steps in COVID Response in LTC and Retirement Homes: What We Heard

• Contributing factors to COVID-19 outbreaks in LTC and other places where older adults live in congregate settings
• Promising practices with the potential for short-term spread and scale
• Maintaining essential non-COVID care for older adults through 2020 and beyond

➢ Executive Summary available on our website
➢ Full Report available on July 27th 2020
Promising Practices

- Preparation
- Prevention
- People in the Workforce
- Pandemic Response and Surge Capacity
- Plan for COVID and non-COVID care
- Presence of Family
1. Share promising practices in long-term care & other congregate living settings that have emerged in response to the pandemic

2. Support the sector prepare for future waves of COVID-19 and beyond

3. Support a Learning Health System approach based on data, practice and emerging knowledge.

4. Create opportunities for connecting and knowledge sharing.
• Priority Health Innovation Challenge
  • Home and Community Care

• Embedding new models of care
  • Paramedics and Palliative Care
  • Embedding Palliative Approaches to Care (EPAC)
  • Connected Medicine
  • Appropriate Use of Antipsychotics (AUA)
LTC +: Acting on Pandemic Learning Together

- Conduct a self-assessment to identify goals for improvement in preparation for future waves
- Adopt solution(s) to meet improvement goals
- Virtual Learning Series
  - Webinar Series
  - National LTC huddles
  - Coaching/Mentoring
  - Peer to Peer exchange
  - Tools to support change
  - Potential for Seed Funding (as it becomes available)
- Policy Lab with a focus on family presence

Supporting organizations include
Timeline

› **July**: LTC +: Acting on Pandemic Learning Together Launch

› **August – January**: Virtual Learning Series
  
  • Next Steps in COVID Response in LTC and RH: What we Heard Report
  • Self – Assessment
  • Rapid adoption of improvement
  • Access to coaching and seed funding

› **Fall-Winter 2020**: Family Presence Policy Lab
Everyone has access to the following program offerings:

• Report *Next Steps in COVID Response in LTC and Retirement Homes: What We Heard*, including promising practices

• Self-assessment tool to identify areas for improvement

• Virtual Learning Series
  • July 27th, 12pm EST – Kick off
  • August 10th, 12pm EST
  • September 14th, 12pm EST
  • October 19th, 12pm EST
  • November 9th, 12pm EST
  • December 7th, 12pm EST
  • January 18th, 12 pm EST
If you feel you need additional support, options for:

- Coaching
- Seed Funding
Ready to go?

Email LTC-SLD@cfhi-fcass.ca
Questions?
Upcoming Activities


• **Questions?**
  • Please email [LTC-SLD@cfhi-fcass.ca](mailto:LTC-SLD@cfhi-fcass.ca)
• *Next Steps in COVID Response in LTC and Retirement Homes: What We Heard* – Executive Summary available on our website

• CFHI/CPSI Webinar Series: Next Steps in COVID-19 Response in LTC and Retirement Homes – Register [here](#)
THANK YOU