

LTC +: Acting on Pandemic Learning Together

July 20, 2020

12:00 – 1:00 p.m. ET



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President and CEO, CFHI**



**Tanya MacDonald,
Program Director, CFHI**



**Mario Di Carlo,
Patient Advisor**



**Maryanne D'Arpino
Senior Director, CPSI**

SESSION OBJECTIVES

- Introduce and share experts' views on care for older adults during the pandemic, including promising practices
- Introduce joint CFHI & CPSI new program *LTC+: Acting on Pandemic Learning Together*
- Become equipped with the information needed to participate in the program

Setting the Context



Insight from Mario Di Carlo, Patient Partner



Insight from
Maryanne
D'Arpino
CPSI



First Wave – Through a Safety Lens

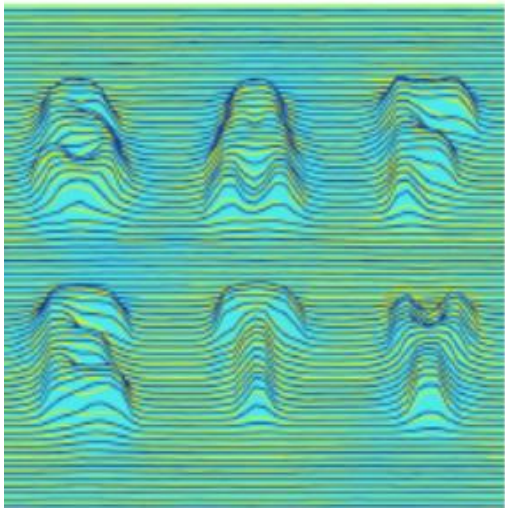
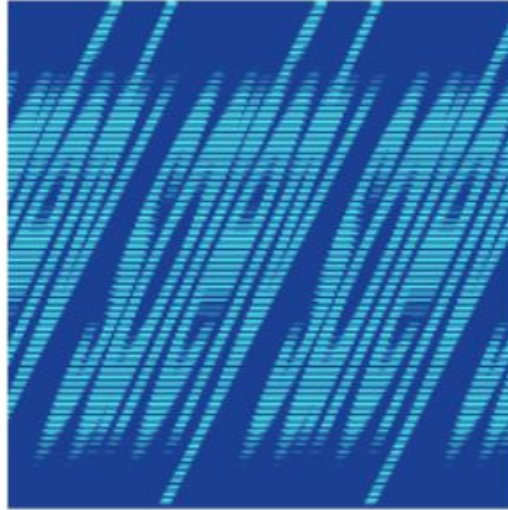
1. We need to protect Canada's vulnerable populations
2. We need to prioritize healthcare workforce safety
3. Communication and collaboration is key

Concepts of Patient Safety

- Resident/Family Partnered Care
- Teamwork & Communication
- Managing Risks/Incidents
- Culture - Presence of Safety



Presence of Safety




What can you do to bring healthcare safety into focus?

What would you do to ensure patient safety?

Safety Can Be Hard to See –
Learn to see it. Learn to ask for it.

***Next Steps in
COVID
Response in
LTC and
Retirement
Homes: What
We Heard***

- Contributing factors to COVID-19 outbreaks in LTC and other places where older adults live in congregate settings
- Promising practices with the potential for short-term spread and scale
- Maintaining essential non-COVID care for older adults through 2020 and beyond
 - Executive Summary available on our website
 - Full Report available on July 27th 2020



Promising Practices

- Preparation
- Prevention
- People in the Workforce
- Pandemic Response and Surge Capacity
- Plan for COVID and non-COVID care
- Presence of Family

PROGRAM OBJECTIVES

1. Share promising practices in long-term care & other congregate living settings that have emerged in response to the pandemic
2. Support the sector prepare for future waves of COVID-19 and beyond
3. Support a [Learning Health System](#) approach based on data, practice and emerging knowledge.
4. Create opportunities for connecting and knowledge sharing.

PROGRAM OFFERINGS

- Priority Health Innovation Challenge
 - Home and Community Care
- Embedding new models of care
 - Paramedics and Palliative Care
 - Embedding Palliative Approaches to Care (EPAC)
 - Connected Medicine
 - Appropriate Use of Antipsychotics (AUA)

LTC +: Acting on Pandemic Learning Together

- Conduct a self-assessment to identify goals for improvement in preparation for future waves
- Adopt solution(s) to meet improvement goals
- Virtual Learning Series
 - Webinar Series
 - National LTC huddles
 - Coaching/Mentoring
 - Peer to Peer exchange
 - Tools to support change
 - Potential for Seed Funding (as it becomes available)
- Policy Lab with a focus on family presence

Supporting organizations include



**BC PATIENT SAFETY
& QUALITY COUNCIL**
Working Together. Accelerating Improvement.

Timeline

- › **July** : LTC +: Acting on Pandemic Learning Together Launch
- › **August –January** : Virtual Learning Series
 - Next Steps in COVID Response in LTC and RH: What we Heard Report
 - Self – Assessment
 - Rapid adoption of improvement
 - Access to coaching and seed funding
- › **Fall-Winter 2020** : Family Presence Policy Lab

HOW TO PARTICIPATE

Everyone has access to the following program offerings:

- Report *Next Steps in COVID Response in LTC and Retirement Homes: What We Heard*, including promising practices
- Self-assessment tool to identify areas for improvement
- Virtual Learning Series
 - July 27th, 12pm EST – Kick off
 - August 10th, 12pm EST
 - September 14th, 12pm EST
 - October 19th, 12pm EST
 - November 9th, 12pm EST
 - December 7th, 12pm EST
 - January 18th, 12 pm EST

HOW TO PARTICIPATE

If you feel you need additional support, options for:

- Coaching
- Seed Funding

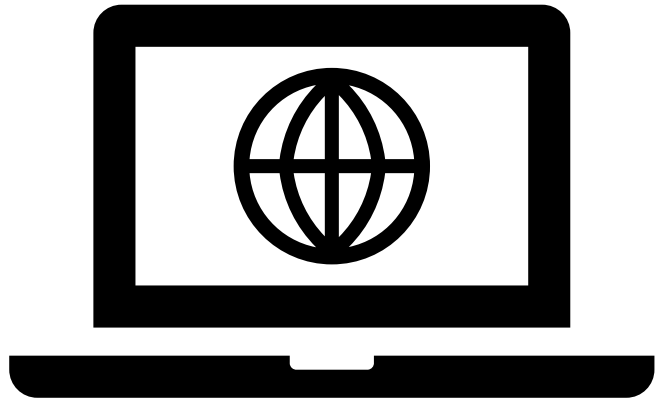
Ready to go?

Email LTC-SLD@cfhi-fcass.ca

Questions?



Upcoming Activities



- July 27, 2020: **Launch Webinar** focusing on the Report: *Next Steps in COVID Response in LTC and Retirement Homes: What We Heard*, co-hosted by Samir Sinha, Director of Geriatrics, Sinai Health System.
- Questions?
 - Please email LTC-SLD@cfhi-fcass.ca

ADDITIONAL INFO & RESOURCES

- *Next Steps in COVID Response in LTC and Retirement Homes: What We Heard* – Executive Summary available on our website
- CFHI/CPSI Webinar Series: Next Steps in COVID-19 Response in LTC and Retirement Homes – Register [here](#)

THANK YOU

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