NORTHERN AND REMOTE (NR) COLLABORATION
Partnering to Improve Health and Healthcare

2015 ROUNDTABLE
May 24-26, 2015

Winnipeg, Manitoba
Our Mission
CFHI is dedicated to accelerating healthcare improvements and transformation for Canadians
Accelerating Healthcare Improvement

799 Healthcare leaders

141 Improvement teams

10 Collaborations

2 EXTRA cohorts

CFHI (2014) Annual Report
Northern and Remote Collaboration Executive Committee Host

The Forks is located at the junction of the Assiniboine and Red Rivers

The Inn at the Forks is located in the Forks National Historic Site of Canada
Northern and Remote Collaboration Partners

- Alberta Health Services
- Northern Health Region
- Nunavut Health
- First Nations Health Authority
- Northwest Territories Health and Social Services
- Winnipeg Regional Health Authority
- Office régional de la santé de Winnipeg
- Prince Albert Parkland Health Region
- Northern Health
- Western Health
- Yukon Health and Social Services

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<table>
<thead>
<tr>
<th>Year</th>
<th>Signatories</th>
<th>Regional Health Authorities</th>
<th>Territories + CFHI</th>
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</thead>
<tbody>
<tr>
<td>2014</td>
<td>7</td>
<td>6</td>
<td>6 provinces</td>
</tr>
<tr>
<td>2015</td>
<td>11</td>
<td>7</td>
<td>3 territories + 6 provinces</td>
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NR Collaboration Growth
Overarching goal:
• to encourage dialogue about the best ways to collaborate across northern and remote regions.

Priorities for collective action:
• primary care
• cultural capacity (healthcare providers’ ability to understand and respond effectively to First Nations’ cultural needs)
• mental health and addiction services
Updated NR Collaboration Objectives

- Build a learning collaborative
- Share evidence-informed solutions
- Build improvement and measurement capacity
- Share locally-based approaches to common healthcare issues
- Increase capacity to align policy and practice
Expanded Collaboration

In October, CFHI launched new programming for the Collaboration that consists of two Community of Practice streams:

• **Stream 1 – Information Sharing Network**
  • Designed to provide the opportunity to share and learn about innovative practices for northern and remote regions.
  • 5 information sharing webinars (topics identified at the 2014 roundtable); access to the NR Info Hub and 2015 Roundtable participation
Expanded Collaboration

• **Stream 2 – Improvement Teams**
  • Designed to build organizational capacity in the areas of quality improvement, and project and change management to address the specific barriers experienced in the northern and remote context.
  • 5 improvement project planning webinars; worksheets and coaching to help healthcare teams develop improvement project plans that will be ready for implementation in the fall of 2015.
Stream 2 Improvement Project
Teams

Yukon DHSS: “Palliative Care Data Integration Project”

NWT DHSS: “Improving Cultural Capabilities”

Nunavut DHS: “Mental Health Out-of-Territory (OOT) Residential Placement Office”

First Nations Health Authority/Northern Health BC: Transitions in Care for Elders

Cree Board of HSS of James Bay: “Implementation of Sitter Service”

Alberta Health Services – North Zone: “Nursing Admission Process Optimization”

Northern Health Region: “Towards Flourishing”

Nunavut DHS: “Mental Health Out-of-Territory (OOT) Residential Placement Office”
Who’s in the Room?

77 providers and healthcare delivery organization decision makers, managers, senior leaders

7 provinces & 3 territories

25 organizations
Roundtable Goal

To further develop and strengthen working relationships by sharing common challenges and innovations to support health care delivery improvements in northern and remote contexts.
Roundtable Objectives

• Share evidence-informed, locally based and international innovations to improve mental health and addictions services.

• Identify organizational characteristics and approaches necessary to advance cultural competency, safety and humility to affect system-wide impact in this area.

• Create a deeper understanding of the value, purpose and approaches to community engagement in Northern and Remote contexts and how this engagement can lead to improved experience of care and health outcomes.
Roundtable Agenda
Day 1: Monday May 25, 2015

Morning Agenda:
✓ Mental Health and Addictions plenary
  ✓ 3 presentations
✓ 15-min Break
✓ Mental Health and Addictions Care table discussions
  ✓ Small groups
  ✓ Plenary report-back
✓ 1-hr Lunch

Afternoon Agenda:
✓ Cultural Competency, Safety and Humility plenary
  ✓ 4 presentations
✓ 30-min Break
✓ Cultural Competency, Safety and Humility table discussions
  ✓ Small groups
  ✓ Plenary report-back
✓ Recap and Adjourn 4:30pm
Making the most of our day

• Participate to the fullest of your ability – our discussions depend on every individual voice and active listening.
• Do not be afraid to respectfully challenge one another by asking questions.
• The goal is not necessarily to agree, but to gain a deeper & broader understanding.
Twitter Hashtags

#CFHIinnovation
#mentalhealth
#adictions
#CulturalSafety
#cdnhealth
#Aboriginal
#Indigenous
#Winnipeg