North Zone, Alberta Health Services, Alberta

**NRoR Executive Committee Member**
Shelly Pusch  
Chief Zone Officer, North Zone

Shelly Pusch has worked in health for almost 30 years and has a devoted interest in rural Alberta. She is currently responsible for overseeing all operational functions in the Alberta North Zone and has a background in finance. Mrs. Pusch began her career at the Barrhead Healthcare Centre, working in the Finance Department. She has since supported rural health in various leadership roles, including as Chief Financial Officer and Vice-President of Corporate Services for the former Aspen Region. Previous to her current role, she worked as the Vice-President of Community and Rural Operations for the North Zone.

**Alberta Health Services**
**Mission:** To provide a patient-focused, quality health system that is accessible and sustainable for all Albertans.

**Leading with Values:** Alberta Health Services’ values have one thing in common: the quality of patient care. Our seven values - respect, accountability, transparency, engagement, safety, learning and performance - drive us, and unite us.

**Strategic Directions 2013-2016:**
- Bringing Appropriate Care to Community
- Partnering for Better Health Outcomes
- Achieving Health System Sustainability

In addition to these directions, improving services for Albertans with Addiction and Mental Health issues is also a key focus. Alberta Health Services is working to ensure that Albertans are getting the right care, in the right place, at the right time no matter where they live in the province and is focusing on community-based care, reducing wait times for high priority procedures and treatments and taking better care of the vulnerable.
Northern Health Authority, British Columbia

NRoR Executive Committee Member
Cathy Ulrich
President and Chief Executive Officer

Cathy Ulrich has held the position of President and Chief Operating Officer since 2007. From 2002 to 2007, Cathy was the Vice President, Clinical Services and Chief Nursing Officer for Northern Health. Before the formation of Northern Health, she worked in a variety of nursing and management positions in Northern British Columbia, Manitoba, and Alberta. Most of her career has been in rural and northern communities where she has gained a solid understanding of the unique health needs of rural communities. Cathy has a nursing degree from the University of Alberta and a Master’s degree in community health sciences from the University of Northern British Columbia (UNBC).

Northern Health Authority
Mission: Through the efforts of our dedicated staff and physicians, in partnership with communities and organizations, we provide exceptional health services for Northerners.

Vision - A Picture of 2015: Northern Health leads the way in promoting health and providing health services for Northern and rural populations.

Strategic Plan 2009-2015 - Our Strategic Directions:
- Integrated Accessible Health Services – Northern people will have access to integrated health services, built on a foundation of primary health care.
- A Focus on Our People – Northern Health will create a dynamic work environment that engages, retains and attracts staff and physicians.
- A Population Health Approach – Northern Health will lead initiatives that improve the health of the people we serve.
- High Quality Services – Northern Health will ensure quality in all aspects of the organization.
Executive Committee Member
Helga Bryant
Chief Executive Officer and Chief Nursing Officer

Helga Bryant has been a registered nurse since 1974 and continues to be proud of this professional designation. Opportunities became apparent in nursing leadership and Helga began specializing in nursing management, first as a Nurse Manager and then as Director at Brandon Regional Health Centre (formerly Brandon General Hospital). When regionalization took place in 1997, Helga became the first Vice-President Acute Care and Diagnostics for the newly formed Brandon RHA. Four years later, Health Sciences Centre came calling and Helga assumed the position of Vice President and Chief Nursing Officer from 2002-2009. She served as Executive Director for the College of Registered Nurses of Manitoba for a year before assuming the role of CEO of the NOR-MAN RHA; then, after amalgamation, to become the CEO of the Northern Health Region.

Northern Health Region
Mission: The Northern Health Region is dedicated to providing quality, accessible, compassionate health services for all. This mission is used to achieve its vision of “Healthy People, Healthy North.”

Values: Trust, Respect, Integrity, Compassion, & Collaboration.

Strategic Directions:

- Improve Population Health - focus on prevention and promotion activities; work with people in our communities to live in more healthy ways, to better care for their own health when appropriate and to help them find the right health provider when health services are needed; reduce chronic and communicable disease rates across the Region; engage with Aboriginal and First Nations Leaders, Health Canada’s First Nations and Inuit Health Branch, and Manitoba Health in order to reduce health disparities across the Region.

- Deliver Quality, Accessible Health Services - seek to offer services that ensure our patients’ health files will be accessible to any care provider or health facility in our Region so health status and care is uninterrupted and current information is available at all times for safe, rapid delivery of care; continue to actively promote a culture of safety within the organization through implementation and monitoring of best practices in our day-to-day operations; ensure measurement of Patient Satisfaction is part of the culture of the Northern Health Region both formally and informally.
• Be a Sustainable and Innovative Organization - continuously improve the services we provide and the way we provide them to ensure we will continue to have available the caregivers, communities, and other services needed to care for our patients well into the future
• Be an Employer of Choice - focus on recruitment and retention of the best people who reflect the diversity of our Region; build a healthy, safe, respectful and supportive work environment; provide opportunities for education and development.
Executive Committee Member
Cecile Hunt
Chief Executive Officer

Cecile Hunt has been the President and Chief Executive Officer of the Prince Albert Parkland Health Region since March 2006. Ms. Hunt started her career in healthcare more than 30 years ago as a registered nurse in a small rural acute care facility. Throughout her career, she has been a nursing educator, administrative nurse and a member of senior management at the Prairie North Health Region, North Battleford, SK. She holds an MSc of Nursing from the University of Saskatchewan. Cecile was a board member of Saskatchewan’s Health Quality Council and the province’s Health Services Utilization and Research Commission. She has served as chairperson of the Saskatchewan Association for Safe Workplace in Health. She has been recently appointed to the Saskatchewan’s Health Research Foundation Board of Directors.

**Prince Albert Parkland Health Region**
**Mission:** The Prince Albert Parkland Health Region works with people and communities to promote health, prevent illness and provide safe, quality health services.

**Vision:** Healthy Living in Healthy Communities

**Saskatchewan’s Healthcare System**
**Five-Year Strategic Priorities**
- **Better Health** - Improve population health through health promotion, protection and disease prevention, and collaborating with communities and different government organizations to close the health disparity gap.
- **Better Care** - In partnership with patients and families, improve the individual’s experience, achieve timely access and continuously improve healthcare safety.
- **Better Values** - Achieve best value for money, improve transparency and accountability, and strategically invest in facilities, equipment and information infrastructure.
- **Better Teams** - Build safe, supportive and quality workplaces that support patient- and family-centred care and collaborative practices, and develop a highly skilled, professional and diverse workforce that has a sufficient number and mix of service providers.
Western Health, Newfoundland and Labrador

Executive Committee Member
Susan Gillam
Chief Executive Officer

Since 2005, Dr. Susan Gillam has been the Chief Executive Officer for the Western Regional Health Authority. Prior to that, Dr. Gillam was CEO of Health and Community Services Western. Dr. Gillam is a registered nurse and holds a Master of Nursing from Memorial University of Newfoundland, an MSc in administration from the University of Notre Dame, and a PhD in Nursing from McGill University.

Western Health

Vision: The vision of Western Health is that the people of Western Newfoundland have the highest level of health and well-being possible - Your Health Our Priority.

Mission: The mission of Western Heath is that by March 31, 2017, Western Health will have enhanced programs and services, in priority areas, to address the population health needs within the Western region.

Values:
- Respect: Each person shows courtesy, appreciation and consideration for other individuals.
- Equity: Each person provides individuals access to programs and services within the Western region in a fair manner.
- Transparency: Each person is honest and open in communication with others and is forthcoming with all information related to decision-making, except where prohibited by legislation.
- Advocacy: Each person supports individuals in meeting their needs or overcoming barriers.
- Collaboration: Each person works with others to enhance service delivery and maximize the use of resources.
- Excellence: Each person is committed to life-long learning and will do the best work possible within their skills and the resources available.
- Innovation: Each person identifies opportunities to enhance programs and services.
- Accountability: Each person follows through on his/her duties and responsibilities.

Strategic Goals 2014-2017:
By March 31, 2017, Western Health will have:
- Enhanced cardiovascular programs and services in keeping with the expanded chronic care model.
- Enhanced medication safety to improve outcomes for clients, patients, residents and staff.
- Improved access to emergency room services in keeping with the provincial strategy.
• Enhanced access to information about programs and services through the implementation of a communication strategy.
Northwest Territories Department of Health and Social Services

Executive Committee Member
Sue Cullen
Assistant Deputy Minister – Operations

Sue Cullen is the Assistant Deputy Minister, Operations with the Department of Health and Social Services in the Northwest Territories. Ms. Cullen began her career in healthcare in the 1980’s and has worked in healthcare leadership positions in Western and Eastern Canada, the United Kingdom and the United States. In 2009 Ms. Cullen joined the healthcare system in the Northwest Territories as Chief Executive Officer of the Hay River Health and Social Services Authority and became Assistant Deputy Minister in 2013.

Northwest Territories Department of Health and Social Services

Vision: Healthy people, healthy families, healthy communities

Mission: To promote, protect and provide for the health and well-being of the people of the Northwest Territories

Guiding Principles
- Personal Responsibility– Individuals, families and communities have a lead role in achieving their own overall health and well-being
- Collaboration– Working together to ensure individuals, families and communities make well informed decisions about their health and wellness
- Core Need– Publicly funded programs and services that support basic health and social needs
- Opportunities for Engagement– Community provides input/advice on health and social service matters affecting their community
- Patient/Client Safety– Health and social services are delivered within acceptable practice and clinical standards
- Transparency – Outcomes are measured, assessed and publicly reported

Strategic Priorities 2011-2016:

1. Enhance services for children and families
2. Improve the health status of the population
3. Deliver core community health and social services through innovative service delivery
4. Ensure one territorial integrated system with local delivery
5. Ensure patient/client safety and system quality
6. Outcomes of health and social services are measured, assessed and publicly reported
Nunavut Department of Health

Executive Committee Member
Lynn Ryan MacKenzie
Executive Director, Mental Health and Addictions

Lynn has worked for the Government of Nunavut for three and a half years, and is currently serving as the Executive Director Mental Health and Addictions within the Department of Health. Prior to her move to Iqaluit, she worked in the field of children’s mental health, including serving on the Advisory Council of the Ontario Provincial Centre of Excellence for Children and Youth Mental Health, and as Chair of the Evidence-based Practices Committee for Children’s Mental Health Ontario. Lynn is a former Senior Research Associate with the National Centre for Juvenile Justice in Pittsburgh. She holds a PhD from Cornell University in human services administration, with a focus on program planning and evaluation. She was formerly a Certified Manager of Quality and Organizational Excellence (American Society for Quality).

Nunavut Department of Health
Mission: To promote, protect and enhance the health and well-being of all Nunavummiut, incorporating Inuit Qaujimajatuqangit at all levels of service delivery and design.

Vision: We envision the well-being of all Nunavummiut, with individuals leading productive lives in self-reliant and healthy communities throughout the territory.

Health Strategies
- Nunavut Suicide Prevention Strategy
- Nutrition in Nunavut: A Framework for Action
- Nunavut Sexual Health Framework for Action
- Tobacco Reduction Framework for Action
- Nunavut Food Security Strategy and Action Plan
Canadian Foundation for Healthcare Improvement

Executive Committee Member
Stephen Samis
Vice-President, Programs

Stephen Samis, Vice-President, Programs has almost 20 years of experience in health research, policy development, knowledge exchange, partnership development and advocacy. Stephen has a strong reputation in health research and policy, population health and evidence-informed policy development to improve Canada’s health systems and the health of Canadians. Stephen joined CFHI in 2010 to lead the implementation of CFHI’s new strategic plan. Since that time he has re-positioned the organization with new programming, new branding and new partnerships. Stephen has played a leadership role in positioning CFHI as Canada’s national healthcare improvement organization.

Prior to CFHI, he was national director of Health Policy at the Heart and Stroke Foundation of Canada, where he was responsible for health policy, health promotion and advocacy at the federal level. Stephen moved to Ottawa in 2000 to take on the role of Manager, Research and Analysis, Population Health, at the Canadian Institute for Health Information. Stephen has participated on, and chaired, a number of boards and committees and has extensive experience appearing on national television and radio as well as in print media. He holds a Master’s degree in Sociology from Simon Fraser University in British Columbia (1995).
First Nations Health Authority, British Columbia

Executive Committee Member
Joe Gallagher  
Chief Executive Officer

Joe Gallagher is of Sliammon First Nation ancestry and serves as the Chief Executive Officer for the First Nations Health Authority, British Columbia. Involved since the beginning, role included the negotiation and implementation of the transfer of regional operations of First Nations & Inuit Health Branch – BC Region to the First Nations Health Authority as well as the planning and organizational development of the First Nations Health Authority; the first of its kind in Canada. As the CEO, Joe provides leadership in the partnership development on behalf of the First Nations Health Authority at a senior executive level with the federal and provincial governments, provincial health authorities, health professional associations and agencies. He provides strategic leadership in the creation and implementation of a new health and wellness system, drawn upon the teachings and traditions of BC First Nations. Throughout his career, Joe has worked with all levels of government, First Nations communities and organizations (in both rural and urban settings) and holds a degree from the University of Victoria.

First Nations Health Authority
Vision: Healthy, self-determining and vibrant, BC First Nations children, families and communities
Values: Respect, Discipline, Relationships, Culture, Excellence & Fairness
Directives:
1. Community Driven, Nation Based
2. Increase First Nations Decision-Making
3. Improve Services
4. Foster Meaningful Collaboration and Partnerships
5. Develop Human and Economic Capacity
6. Be without Prejudice to First Nations Interests
7. Function at a High Operational Standard

What We Do: The FNHA will plan, design, manage, deliver and fund the delivery of First Nations Health Programs across British Columbia.
- Healthy Living
- Communicable Disease Control
- eHealth
- Environmental Health
- Health Human Resources
• Research Analysis and Knowledge Management
• Health and Wellness Planning
• Child, Youth and Maternal Health
• Traditional Healing
• Nursing Services
Churchill Health Centre Division, Winnipeg Regional Health Authority, Manitoba

Executive Committee Member:
Patti MacEwan
Chief Operating Officer

Information to be added soon.
Executive Committee Member
Paddy Meade
Deputy Minister

Information to be added soon.