

CFHI Quality Improvement Primer: Achieving Successful Improvement

Watch the Primer: <https://youtu.be/D8WXMOVaHB4>

(Duration: 16:00)



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Abstract

The demand for change in healthcare is increasing. Although quality improvement (QI) is increasingly being used over more traditional top-down approaches to change, achieving success and sustaining the improvement results is hard with many initiatives failing. There is a growing body of literature and tools providing an understanding of what promotes success and sustainability with QI initiatives. However, using these tools is challenging as there are many factors and knowing whom, where and when to address them is difficult. This session will introduce a new consolidated tool to help guide QI teams and organizations to achieving QI success.

Objectives

- Understand factors associated with quality improvement success
- Review three tools designed to assess organizational and team readiness for successful quality improvement
- Explore a consolidated assessment tool that leverages and streamlines the three tools into a single assessment tool

Additional Resources

- Presentation slides: <http://www.cfhi-fcass.ca/sf-docs/default-source/on-call/primer-videos/Achieving-Successful-Improvement-Primer-E.pdf>
- Consolidated assessment tool: <http://www.cfhi-fcass.ca/sf-docs/default-source/on-call/primer-videos/2Page-Tool-Template.pptx>
- Kaplan, H.C., Provost, L.P., Froehle, C.M., et al. (2012). The Model for Understanding Success in Quality (MUSIQ): building a theory of context in healthcare quality improvement. *BMJ Qual Saf* 21: 13-20.
- <http://www.nhs.uk/resource-search/publications/nhs-inst-sustainability-guide.aspx>
- <http://www.highlyadoptableqi.com/>