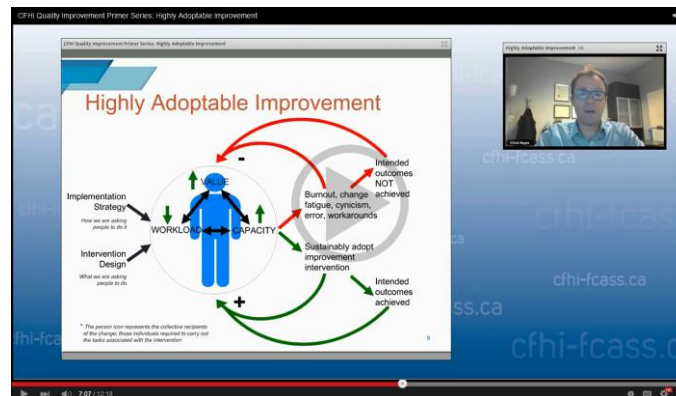


## CFHI Quality Improvement Primer: Highly Adoptable Improvement

Watch the Primer: <https://youtu.be/PSSS3nn54iY>

(Duration: 12:18)



### Faculty

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### Abstract

In an effort to improve health care, are we making it harder to deliver care? Many quality improvement (QI) initiatives add workload and are not perceived as valuable by care providers. This can lead to increased burden, workarounds, error, and resistance. This in turn leads to failure of the QI initiative or an inability to sustain the results. A year of research has contributed to the understanding of what makes change initiatives and interventions more adoptable. In this session, participants will understand the impact of workload and perceived value on improvement initiatives and be exposed to a model and toolkit that can help teams and organizations design more adoptable improvement.

### Objectives

- Understand the impact of workload and perceived value, associated with Quality Improvement, on frontline providers
- Learn how to assess QI projects for adoptability and sustainability
- Become aware of tools to help create highly adoptable improvement

## Additional Resources

- Presentation slides: <http://www.cfhi-fcass.ca/sf-docs/default-source/on-call/primer-videos/Highly-Adoptable-Improvement-Primer-E.pdf>
- <http://www.highlyadoptableqi.com/>
- Hayes, C. W., Batalden, P. B., & Goldmann, D. (2014). A “work smarter, not harder” approach to improving healthcare quality. *BMJ Quality & Safety*, 24(2), 100–102. Available at <http://qualitysafety.bmj.com/content/24/2/100.full.pdf+html>